



Mississippi Association Medical Staff Services

"Better Together"

CVO - Provider Enrollment - Medical Staff Services
September 22nd and 23rd

South Central Regional Medical Center
1200 Jefferson Street
Laurel, MS 39440

Agenda

2021 MAMSS Annual Conference

Day 1

Wednesday September 22, 2021

8:30a – 9:00a

Registration

9:00a – 9:15a

Welcome Instructions:

Speaker: **Kristin Karrh, CPMSM, CPCS, MAMSS President**
Anderson Regional Medical Center

9:15a – 9:30a

Welcome to Laurel
Representative from Laurel Convention and Visitor's Bureau

9:30a – 10:30a

Medical Staff Credentialing: An Administrative Perspective (1.0 CEU)

Speaker: **W. Mark Horne, MD, Chief Medical Officer**
Chief Medical Officer South Central Regional Medical Center

This session will provide an overview of Medical Staff Credentialing Expectations from the Provider and Administrative Perspective.

10:30a – 12:00p

Benefits of Payor Enrollment and Medical Staff Services Working Together (1.5 CEU)

Speaker: **Peggy Noonan, BS, CPC**
Director, Business Services, Memorial Hospital at Gulfport

This session will evaluate the benefits of aligning the Medical Staff Credentialing and Provider Enrollment functions.

Objectives:

Participants will be educated on the following:

- Develop an outline to begin the alignment process
- Identify the tasks that can be combined
- Summarize the benefits and efficiencies for both departments and the providers.

12:00p – 1:00p

Credentialing Hot Topics – Negligent Credentialing (1.0 CEU)

Speaker: **Constance E. Riedel, BS, FMSP, CPMSM, CPCS**
Healthcare Consultant, CER Consulting, LLC

This session will involve an interactive round table discussion about negligent credentialing. A list of topics will be selected from the audience and the facilitators will take turns answering questions.

Objectives:

Participants will be educated on the following:

- Identify negligent credentialing scenarios
- Discuss the safety and legal ramifications of negligent credentialing
- Identify strategies to mitigate the potential of negligent credentialing

Agenda

2021 MAMSS Annual Conference

Day 1

Wednesday, September 22, 2021

1:00p – 2:30p

You Don't Have to be Crazy to Work Here, We'll Train You (1.5 CEU)

Speaker: Constance E. Riedel, BS, FMSP, CPMSM, CPCS

Healthcare Consultant, CER Consulting, LLC

This session will explore best practices of credentialing

Objectives:

Participants will:

- Identify best practices for their organization
- Learn about reorganization of processes and cultural change
- Understand the importance of collaboration between the MSP and Administration, and recognize the value of our profession

2:30p -2:45p

Break

2:45p – 3:45p

Improving Physician Engagement Through Onboarding and Orientation (1.0 CEU)

Speakers: Terri McCarver, RN, and Monica Martin, MA, CPCS

Mississippi Baptist Medical Center

Objectives:

Participants will:

- Learn about the orientation requirements from various accrediting bodies
- Identify strategies to improve the orientation and onboarding process
- Understand how orientation and onboarding can improve the physician and hospital relationship

3:45 – 4:45p

When Passion Meets Purpose (1.0 CEU)

Speaker: Ashley Kuhn, FLMI, AIRC, ACS, Gallup Certified Strengths Coach

Objectives:

- Find out how teamwork drives engagement
- Discover ways to collaborate together and get things done
- Learn how experiences foster collaboration

END OF DAY 1

Dinner on your Own

Agenda

2021 MAMSS Annual Conference

Day 2

Thursday, September 23, 2021

8:00a – 8:30am

Welcome/Business Meeting

*Speaker: Kristin Karrh, CPMSM, CPCS, President MAMSS
Anderson Regional Medical Center*

8:30a-9:30a

Legal Update

Speaker: Lane Williamson Staines, Esq (1.0 CEU)

Legal Counsel, South Central Regional Health System

This will be a review of various legal hot topics involving the credentialing process and Medical Staff Issues in the State of Mississippi.

Objectives:

Participants will:

- Have a general knowledge of legal hot topics involving the credential process and the Medical Staff.
- Be aware of common legal issues and pitfalls
- Learn case law updates involving credentialing and privileging.

9:30a-11:00a

Strategies for Success...How to Advance Your Career (1.5 CEU)

Speaker: Constance E. Riedel, BS, FMSP, CPMSM, CPCS

Healthcare Consultant, CER Consulting, LLC

This interactive session will explore the fundamentals of career enhancing steps:

Objectives:

Participants will:

- Learn how to strengthen collaboration among colleagues
- Identify strategies to address fear and build self-confidence
- Identify strategies to improve communication and professionalism

11:00 – 12:00p

Lunch and Learn: Benefits of Certification (1.0 CEU)

Speaker: Teri A. Mersereau, MBA, CPMSM,

Director, Medical Staff Services, Memorial Hospital at Gulfport

Objectives:

- Discuss the benefits of taking the certification examination
- Identify the barriers to taking the certification examination
- Review possible actions to overcome the barriers to taking the certification examination

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2021 MAMSS Annual Conference

Day 2

Thursday, September 23, 2021

12:00p – 1:30p

MS Board of Nursing Regulatory Update (1.5 CEU)

Speakers: **Phyllis Johnson, MSN, RN, FNP-BC** and **Floyd Wiley, NCSBN**
Mississippi Board of Nursing

Objectives

- Review the credentialing process for RNs and LPNs
- Discuss scope of practice for APRNs in Mississippi
- Discuss regulatory changes as it relates to the COVID-19 pandemic

1:30p – 1:45p

Break

1:45 – 2:45p

Streamlined Onboarding Implementation (1.0 CEU)

Speaker: **Ashley Comstock**

Director of Business Development, Memorial Hospital at Gulfport

Objectives:

- Review the process used to reorganize and streamline the provider onboarding system
- Identify strategies that can be implemented within Medical Staff Offices

2:45p

Dismissal

Kristin Karrh, MAMSS President

Thank you for attending the 2021 MAMSS Annual Conference. We hope you enjoyed the conference and look forward to seeing you next year.

Thank you!
MAMSS Board